



Dear Parents and Carers,

At our school, one of our top priorities is keeping you informed and involved in your child's learning journey. Our main way of communicating with you is through the MarvellousMe app, a quick and easy way to stay connected with what's happening in school and to celebrate your child's successes.

We use MarvellousMe to:

- Share important news and reminders about school and class events in real time.
- Send whole-school and class letters, including newsletters and updates.
- Give you snippets of news about what your child has been learning, helping you start meaningful conversations at home and support their learning.
- Let you know when your child has earned a Badge for demonstrating our school values, achievements, or positive behaviour.

If you are new to our school or haven't yet signed up, please do so as soon as possible.

You can download the *MarvellousMe Parent App* from the Apple App Store or Google Play, or visit <https://marvellousme.com/parents/>.

If you've lost your join code or need any help getting started, please contact the school office, and we'll be happy to assist.

If you are an existing user and are having trouble logging in, please check that you have the latest version of the 'MarvellousMe for Parents' app installed and that you are using the correct login details. If problems persist, please try the troubleshooting steps below before contacting the office.

Troubleshooting Steps

If you're having trouble logging into the MarvellousMe Parent App, please try the following steps in order:

1. Check for updates
 - Open your app store and make sure you have the latest version of the *MarvellousMe for Parents* app installed.
2. Clear the app's cache and data
 - Go to your device's Settings → Apps or Apps & Notifications

Southglade Primary and Nursery School is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment.



- Find MarvellousMe, then select Storage
 - Tap Clear Cache and Clear Data
3. Restart your device
- Restarting ensures all updates and changes are applied properly.
4. Try logging in again
- If you still can't log in, please try using the web version by visiting the parent portal at: <https://parent.marvellousme.com/>

Thank you for helping us keep communication clear and consistent. MarvellousMe is an essential part of how we stay connected with you, and we want every parent and carer to benefit from it.

Kind Regards

A. Thomas

Mrs Alison Thomas
(Head teacher)

Why does our school use MARVELLOUS ME?

Keeping you informed of your child's activities and achievements at school is really important to us, so we are excited to use MarvellousMe.

It's free and helps you to:

- Have more meaningful conversations with your child about their day.
- Continue your child's learning and practise topics covered in class.
- Say well done for their achievements and better understand the values the school celebrates.
- Share the good news with partners, grandparents and carers.




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Getting Set Up


Step 1

Ask the school office for your child's unique join code and download the free 'MarvellousMe for Parents' app from the App Store or Google Play Store.



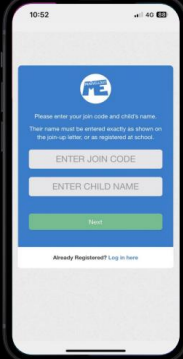
Step 2

Tap 'Sign Up'.



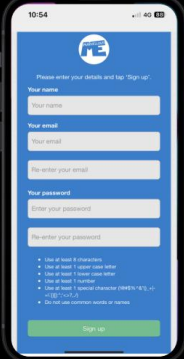
Step 3

Enter the child's name and join code.




Step 4

Enter your details and tap 'Sign Up'.



www.marvellousme.com

Using MarvellousMe



Tap for more.

Tap to download any attachment.

Tap for full screen.

Tap to share.

If the note contains a home task with a due-date, you will see this under the message. Tap to add the due-date to your device's calendar. Mark the task as 'Done'.

Remember to tap HI5 every time you receive a message to thank the teacher for keeping you informed and let them know you've seen the good news.

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Using MarvellousMe



Tap here to access news from the last 30 days. You can 'star' any that you want to share with your child.

If your child's school awards Thumbs Up points in the classroom, you will find your child's totals here.

Click here to add another child to your Parent account. Simply enter their join code and name.

The History catalogues all the MarvellousMes sent for your child:

- ACTIVITIES** tell you what your child is learning.
- BADGES** are awarded to praise positive behaviours and to recognise the school's values.
- MESSAGES** are sent for Notices and reminders.
- HOME TASKS** contain tasks that require parent support by a specific date e.g. homework, spelling lists to practice.

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